AWS re/Start is a skills development and job training program that works with organizations like Year Up to deliver a learning experience that provides a pathway to earning Amazon Web Services (AWS) Certification and prepares learners for entry-level cloud careers. Year Up and AWS re/Start will begin supporting students in the San Francisco Bay Area this fall, with hopes to expand to more locations in the future.

**PROGRAM AT A GLANCE**
- Each cohort of learners completes a full-time, 12-week training program with AWS re/Start & Year Up that is supported by professional mentors and accredited trainers
- AWS Cloud training includes scenario-based learning, hands-on labs, and coursework
- Learners are trained in AWS Cloud fundamentals and prepared to pursue the AWS Cloud Practitioner certification
- Year Up provides essential professional skills training, including business communications and career readiness to prepare for an entry-level cloud career
- Year Up will connect learners with potential hiring employers; learners who do not receive a job offer following the conclusion of their cohort will receive career coaching and job placement support to prepare them for future success

**CURRICULUM AT A GLANCE**
The technical portion of the curriculum, led by AWS re/Start, focuses on two key technical areas: IT Fundamentals and AWS Cloud. IT Fundamentals covers topics for support, operations, and automation roles such as Linux, networking, security, programming, Python and databases. AWS Cloud Fundamentals that highlights AWS core services, from introductory level to more in depth hands-on operational procedures.

Alongside AWS re/Start’s technical skills training, Year Up puts heavy emphasis on professional skills development to create confident, accountable, and professional young adults who will thrive in a professional environment. Year Up sets high workplace expectations and provides high support to exceed them, equipping young adults with essential soft skills—effective communication, teamwork, problem-solving, adaptability, time management, self-advocacy, and more.
IN-DEMAND SKILLS TRAINING
PLATFORM OPERATIONS & SUPPORT: AWS CLOUD PILOT

SKILLS DEVELOPMENT: WHAT STUDENTS LEARN
- Work with core Amazon Web Services (AWS) cloud services in the area of compute, storage, and networking
- Utilize cloud monitoring and support processes and tools; identify root-cause, develop solution, and communicate resolution to stakeholders
- Utilize Python and SQL to write code for simple applications
- Utilize command line interfaces and scripting for operating systems such as Linux
- Networking concepts, protocols, security; database concepts; security fundamentals (identity, authentication, authorization, etc.)

TRAINING AT WORK: TYPICAL JOB TASKS
- Support applications deployed to the cloud on AWS; utilize cloud monitoring and support tools to manage cloud operations in production
- Work in an agile team to execute projects; meet deadlines, provide regular status updates, and adapt to shifting priorities
- Handle tier-1 cloud support requests; provide frontline support, execute initial troubleshooting, and escalate accordingly
- Facilitate technical and non-technical communications with internal and external clients, development teams, and other stakeholders

PATH TO A CAREER: EXAMPLE ROLES
- Cloud Operations
- Cloud Support

CORPORATE EXPERIENCE: STUDENTS BRING THEIR SKILLS TO A TOP COMPANY LIKE
LinkedIn
Silicon Valley Bank
Facebook
Salesforce