



## Testing Stanford Bookstore's Online Shopping Cart

### **MERCHANDISE CATEGORIES:**

- (1) Books (e.g., Textbooks, General Books)
- (2) Apparel & Accessories (e.g., Clothing, Backpacks)
- (3) Supplies (e.g., School Supplies, Backpacks)
- (4) Gifts & Collectibles (e.g., Drinkware, Posters)
- (5) Technology (e.g., Computers, Software, Audio)

### **CUSTOMER TYPES:**

- (1) Stanford Alumni ("Alumni")
- (2) Preferred
- (3) Regular

### **SHIPPING CHARGES:**

#### **REGULAR Customers:**

- (1) Must pay applicable shipping charges on all purchases.

#### **PREFERRED Customers:**

- (1) Receive "Free Shipping" if order contains 3 or more books (and only books).
- (2) Pay full shipping costs for entire order if cart contains any items besides books.

#### **ALUMNI Customers:**

- (1) Never pay any shipping charges.
- (2) Receive 10 percent off all full-price items.

### **ASSUMPTIONS:**

- (1) Online shoppers are successfully logged into Stanford Bookstore's website.
- (2) Site correctly recognizes shopper as Regular, Preferred, or Alumni customer.
- (3) Site correctly adds selected items to cart and totals the quantities and prices of items.
- (4) All items purchased online are shipped directly to customer, not picked up in-store.
- (5) Only one shipping/delivery method is available, and it's used for all online purchases.
- (6) In determining Free Shipping eligibility, all merchandise in a given category (e.g., Books) are handled similarly (e.g., Textbooks and General Books are both counted as "Books").

### **PRE-INTERVIEW ASSIGNMENT:**

**Please propose a sufficient set of "test scenarios" (i.e., customer orders and expected results) to be tested to verify whether or not the site correctly determines if customer purchases qualify for "Free Shipping".**

- (1) Please don't provide any detailed "test steps" (e.g., logging in, adding item to shopping cart, checking out) or write test scenarios to verify any of the above given assumptions.
- (2) The goal isn't to list all possible combinations of all possible merchandise purchases by all types of customers. Instead, please propose a minimum, yet sufficient, set of test scenarios.
- (3) TEST SCENARIO EXAMPLE: "REGULAR Customer – Buys 1 BOOK – PAYS Shipping"
- (4) Please be prepared to discuss your approach at your interview.